



Please work with Defence Service Homes Insurance, by responding promptly to reasonable requests for information. Please provide current and accurate details of your financial position, with a realistic repayment plan that will result in the eventual repayment of the debt.

Full Name (Insured 1)

Full Name (Insured 2)

Street Address

Telephone

Email Address

No. of Dependants

(please state ages)

Please explain the reason for your application:

[illegible]

What assistance would you like DSHI to consider?

e.g. extension of due date, paying in instalments, paying a reduced lump sum or postponing an instalment

[illegible]

Employment details

Insured 1		Insured 2	
Employer Name		Employer Name	
Occupation		Occupation	
Contact Person		Contact Person	
Telephone		Telephone	
Salary per month	\$	Salary per month	\$

If you have more than one employer please provide details below:

Insured 1		Insured 2	
Employer Name		Employer Name	
Occupation		Occupation	
Contact Person		Contact Person	
Telephone		Telephone	
Salary per month	\$	Salary per month	\$

Insured 1		Insured 2	
Employer Name		Employer Name	
Occupation		Occupation	
Contact Person		Contact Person	
Telephone		Telephone	
Salary per month	\$	Salary per month	\$

Financial details

Other Income

Please list any other income you receive per month apart from salary:

Centrelink	\$
DVA pension	\$
Age pension	\$
Rental income	\$
Investments	\$
	\$

Expenses you pay per month

Rent and/or mortgage	\$	Child support	\$
Other loan payments	\$	Motor vehicle expenses	\$
Credit card payments	\$	Living costs	\$
Utilities	\$		

Other costs (such as school fees, hospital/medical costs, insurance etc.)

	\$
	\$
	\$

For more information

Full details of the Defence Service Homes Insurance Financial Hardship Policy can be found at:

<https://www.dsh.gov.au/sites/default/files/2023-09/financial-hardship-policy.pdf>

More information about the Financial Hardship provisions in the Code of Practice can be found at:

<http://codeofpractice.com.au/for-consumers/financial-hardship>

Free, confidential, independent financial advice is also available to you via Financial Counselling Australia:

<http://www.financialcounsellingaustralia.org.au> or through the national financial counselling hotline **1800 007 007**.

Declaration

We declare that the information provided is true and correct:

Signature of Insured 1

Date

Signature of Insured 2

Date

Privacy notice

Your personal information is protected by law, including the Privacy Act 1988. Your personal information may be collected by the Department of Veterans' Affairs (DVA) for the delivery of government programs for war veterans, members of the Australian Defence Force, members of the Australian Federal Police and their dependents. Visit <https://www.dsh.gov.au/insurance-privacy-policy> to read more on how DVA manages personal information.